

INFORMATION TECHNOLOGY

Jean and Charles Schulz Information Center 1000

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INTERIM CHIEF INFORMATION OFFICER

Jason Wenrick

Information Technology provides the spectrum of services needed to deliver quality academic and administrative technology. SSU/IT works with:

- The faculty and students to provide Academic Computing and Instructional Technology in support of teaching and research; and
- The administration and staff to provide Administrative Information Systems for the management of finances, human resources, student records, and other mission critical needs.

SSU/IT brings together teams of expertise across a range of technologies to provide the necessary guidance and leadership to fully implement successful efforts in instructional and administrative technology. SSU/IT specifies campuswide standards and provides consulting in order to ensure all technology systems are cost-effective and architecturally sound.

SSU/IT provides e-mail, webpages, multimedia equipment, video production, instructional technology software, videoconferencing facilities, high-tech classrooms, and media services preview rooms. A fully staffed help desk provides consulting in the use of information technology. Consultants are available by phone, 664-HELP; e-mail, helpdesk@sonoma.edu; or in person, Schulz 1063.

Workstation support is provided to faculty and staff for their office-based computers. SSU/IT provides assistance to faculty in developing online, multimedia content.

Computer labs with a wide range of software are available to students, faculty, and staff. Lab consultants may be reached at 664-LABS. The 24-Hour Lab is open continuously during the semester. Other labs may be scheduled for classes. Schedules are posted outside each lab and on the Web at www.sonoma.edu/it/labs.

SSU/IT operates a high-speed campus and residential network with more than 20,000 nodes that provide access to resources from the campus and across the Internet. SSU/IT also operates a modern phone system with more than 4,000 lines for the campus and residential community.

SSU/IT is responsible for the technical operation of administrative information systems for human resources, finance, and student information systems.

Users of Sonoma State University's network must adhere to the laws and policies governing computer use (see www.sonoma.edu/it/get_connected/rules.shtml).

For more information see www.sonoma.edu/it.