

STUDENT SERVICES

Once you have decided to attend Sonoma State University, how do you make sure that you take full advantage of your University experience? Answer: Get involved!

At Sonoma State University, we are committed to enhancing the quality of life for all students. The University offers a wide range of student services and co-curricular programs and activities to support our goals of student satisfaction, retention, and graduation. We encourage you to become familiar with these services and programs that enrich your college experience. They are provided by the professional staff in the division of Student Affairs and Enrollment Management.

Student Affairs and Enrollment Management includes the following units, all of which are committed to delivering high quality student services and student activities.

- Admissions
- Advising Services
- Career Services
- Educational Opportunity Program
- Associated Students, Inc.
- Children's School
- Counseling and Psychological Services
- Disability Services for Students
- International Services
- The Learning Center
- New Student Orientation and Family Programs
- Student Conduct
- Student Health Center
- Student Records
- Testing Services
- Tutorial Center
- Veteran's Services
- Student Recruitment and Outreach

Student Affairs and Enrollment Management

Salazar Hall 1018

(707) 664-4237

www.sonoma.edu/saem/MissionStatement

The mission of the Division of Student Affairs and Enrollment Management is to facilitate the recruitment, development, retention and graduation of all students through high-quality educational and out-of-classroom experiences, programs and support services.

The programs and activities offered through this division aim to cultivate learning and facilitate growth of students by providing opportunities and support to develop as intellectually curious and knowledgeable critical thinkers and problem solvers. The division offers opportunities for students to explore and challenge their own beliefs, values and ethics as individuals and within their communities. In addition, the programs and support services of SAEM offer students the prospect to develop multicultural competencies that will develop themselves and their communities.

The Division of Student Affairs and Enrollment Management strives to provide an environment in which students can develop a sense of autonomy and independence and are challenged to take accountability for one's self and actions. SAEM also offers opportunities for students to develop a sense of connection to others through a variety of meaningful, respectful relationships, as well as explore and challenge their own beliefs, values and ethics. Finally, the division offers students the prospect to develop multicultural competencies that will develop themselves and their communities. To this end, SAEM provides a continuum of activities, programs, and services that begin before the students enter the University and continue beyond graduation. Descriptions of the activities, services, and programs within Student Affairs and Enrollment Management follow.

Admissions

Salazar Hall 2030

(707) 664-2778

<http://www.sonoma.edu/admissions/>

Student Outreach

Salazar Hall 1010

664-3029

<http://www.sonoma.edu/ar/prospective/>

Under the direction of the Office of Admissions, the Student Outreach Office provides several services to prospective students. The Student Outreach Office coordinates student recruitment, houses our campus tour programs, provides preadmissions information, and plans various campus events such as Seawolf Day, the North Bay College Fair, phone campaigns, and various counselor conferences.

Reentry Services

(707) 664-3029

Sonoma State University encourages all potential students in the pursuit of educational goals and personal and professional development.

Mature learners who have been away from the academic environment for some time and wish to return to school should contact the Student Outreach Office, (707) 664-3029, for information about admissions criteria.

Advising and Career Services

Advising Services

Salazar Hall 1070

(707) 664-2730

www.sonoma.edu/advising/

Advising Services helps students with academic transitions by answering questions and concerns about courses, GE requirements, and decisions regarding declaring or changing majors. Advisors are responsible for **undeclared** and **Pre-Nursing** majors. All other majors receive advising from their academic departments. Students who want to change their major can become undeclared and get

assistance with GE requirements and choosing their new major.

Advising Peers are available to help students from all majors with GE information, online student records, registration, career resources and resume critiques.

Career Services

Salazar Hall 1070

(707) 664-2196

www.sonoma.edu/career/

Career Services at Sonoma State University assists students in their transition from their academic world into their careers. We assist SSU students in developing their career strategy by providing comprehensive resources, career programming, and advising on career development, internships and employment.

Career resources include Seawolf Jobs, SSU's online job database. We also provide our e-newsletter, CareerConnections, Career Peer Advising, career assessments, workshops, and various networking/recruitment opportunities. In the Spring, Career Services holds the annual career and summer job fair, where students have the opportunity to network with employers, find internships and obtain full-time or part-time positions.

Educational Opportunity Program (EOP)

Salazar Hall 1070

(707) 664-2427

www.sonoma.edu/eop/

The Educational Opportunity Program (EOP) is charged with improving access and retention of historically low-income and educationally disadvantaged students who have the potential to perform and succeed in the California State University. Beginning with students' admission to the University, advisors provide academic, career, and transitional advising to EOP students. Advisors assist students with concerns regarding housing, financial aid, and balancing college with personal life demands while meeting graduation requirements. Both first-time freshmen and transfer applicants are considered for EOP. Students must file for FAFSA (Free Application for Federal Student Aid) to be considered for EOP. Students who are admitted to EOP will be considered for an EOP Grant.

Students who wish to apply to the EOP can apply through CSU Mentor, <http://www.csumentor.edu/>. Check the EOP Interest on the Undergraduate Application and complete the EOP Application on the CSU Mentor website.

First-time freshmen who are admitted to EOP participate in the week long residential Summer Bridge Program and in the EOP Academy during their freshman year.

EOP Academy

The Educational Opportunity Program (EOP) Academy is designed to provide academic and social support for our incoming EOP First-time Freshmen (FTF) through the creation of a learning community. Incoming students will enroll in a block of classes with approximately 20 other EOP FTF. It has been demonstrated that students taking part in this type of learning community tend to adapt more

quickly to the challenges of college. They form a connection to the University, develop a peer support group, and receive assistance from their faculty more quickly and more effectively than do similar students who have not participated in the Academy program. During their second semester at Sonoma, EOP Academy students continue to take a group of linked classes organized for them.

EOP Summer Bridge Program

The Summer Bridge Program at Sonoma is a one-week residential program during the summer designed to facilitate the successful transition of Educational Opportunity Program students to the University setting. This transition process is developmental in nature and includes personal, social, and educational areas. All incoming EOP first-time freshmen (FTF) attend Summer Bridge.

Associated Students

Student Union Building

(707) 664-2815

www.sonoma.edu/as

The Associated Students is a student run auxiliary organization of Sonoma State University. The mission of the Associated Students is to enrich the lives of all Sonoma State University students. Associated Students accomplishes this mission by promoting student interests through advocacy and representation. As an organization the Associated Students supports a variety of programs, services, and organizations to enhance the student experience at Sonoma State University.

Programs offered by the Associated Students include community service and service-learning opportunities through Join Us Making Progress (JUMP), co-curricular events and activities through Associated Students Productions (ASP), an early childhood education and child development laboratory through the Children's School, as well as leadership and involvement opportunities for student governance through Student Government.

Associated Students also provides several services to students including student club and organization funding, student club and organization accounting services, Transitional Housing, the Short-Term Loan program, and student health insurance for students of Sonoma State University.

Center for Student Leadership, Involvement and Service (CSLIS)

Student Union Building, 1st floor

(707) 664-4323

www.sonoma.edu/CampusLife/

cslis@sonoma.edu

Leadership Programs

CSLIS serves as the hub of leadership programs at SSU. Whether you're a student new to campus or about to graduate, we offer a wide variety of leadership development programs serving all students at all levels. Activities range from off-campus weekend intensive leadership retreats to workshops and programs on various topics relating to personal growth and leadership development.

Students are encouraged to apply for a number of important student leadership positions, including Peer Mentors for the First Year Experience Teams, Orientation Leaders, Summer Bridge Leaders, and Community Service Advisers for the Residential Life Community. Additionally, CSLIS collaborates with other campus entities to support a wide range of programs and services both on-campus and in the community.

www.sonoma.edu/saem/leadership

Student Organizations

With over 150 chartered student organizations, joining one is an excellent way to get involved, meet people, develop friendships, and gain leadership experience. Additionally, serving as an officer allows you to take your leadership skills to the next level. As a member or officer of a student organization, you'll learn about organizational issues such as membership recruitment, fundraising, running effective meetings, managing conflicts, and program planning. The relationships and experiences you gain through your involvement in a student organization will have a lasting effect on your time at SSU and after graduation.

www.sonoma.edu/campuslife/clubs

Greek Life

What do all sororities and fraternities have in common? All chapters at Sonoma State (and internationally) share the common values of academic achievement, diversity, community service, and friendship, and provide a plethora of leadership opportunities for members. There are 19 Greek organizations on campus with a combined total membership of approximately 19% of the campus population. Visit our website to learn more about the fraternities and sororities on campus and how to join.

www.sonoma.edu/campuslife/greek

The Children's School

Children's School
(707) 664-2230
www.sonoma.edu/tcs

The Children's School is a program of the Associated Students, Inc. We provide high quality early childhood education services to children of SSU student, staff, and faculty families. Our NAEYC accredited developmental program for ages one through five years is steeped in active sensory experiences and grounded in environmental ethics. We operate as the Child Development Laboratory on campus and welcome students from many different disciplines to observe and learn from and about children. Our model school is staffed with Master Teachers who train our large SSU student staff in best practices and theories in Early Education.

Counseling and Psychological Services

Stevenson Hall 1088
(707) 664-2153
www.sonoma.edu/counselingctr

Short-term counseling is provided to enrolled students who are experiencing personal difficulties that interfere with their ability to take full advantage of the University experience. Licensed psychologists and post-doctoral therapists provide individual, couples, and group counseling. Our goal is to facilitate the following: personal growth and self-esteem, development of satisfying relationships, effective communication and decision-making skills, and the establishment of personal values. C.A.P.S. counselors help clients express and clarify their concerns and identify specific changes that might be helpful to them. Interventions are aimed at increasing self-awareness, utilizing existing coping strategies more effectively, and developing additional skills to deal more successfully with problems.

The counseling staff offers groups and workshops on a variety of themes, such as grief/loss, conflict resolution, adjusting to college, assertiveness training, eating issues, body image, LGBTQ, test anxiety, procrastination, and men's and women's issues. Drop-in/crisis hours are available daily. Referrals are made to community agencies and private practitioners for students requiring specialized services. For information and appointments, call (707) 664-2153.

Disability Services for Students

Salazar Hall 1049
(707) 664-2677 (voice)
(707) 664-2958 (TDD/Text Telephone)
(707) 664-3330 (fax)
www.sonoma.edu/dss

Disability Services for Students (DSS) ensures that people with disabilities receive equal access to higher education. DSS works to protect and promote the civil rights of students with disabilities. DSS challenges and supports students to develop self-determination and independence as people with disabilities.

Accommodation, Not Remediation

Like all campuses within the CSU system, Sonoma State University has admission criteria designed to ensure that every student admitted is academically prepared to be successful in their chosen field of study.

While students with disabilities are provided with reasonable accommodations related to their needs, they are also held to the same academic standards and expectations as their non-disabled peers.

Student Empowerment Model: Differences between High School and College

Disability Services for Students emphasizes that it is the student's responsibility to seek out and utilize appropriate accommodations and/or services.

Getting Started

After admission to Sonoma State University, students are encouraged to register with DSS by contacting the office and providing documentation of their disability.

Students with disabilities who register with DSS are eligible for a variety of services and accommodations. All services and accommodations are determined on an individual basis and will vary from one student to the next depending on State and Federal laws, University policy, disability verification and professional judgment.

Requirements for Accommodation

Students with disabilities who request services should:

- Contact the Disability Services for Students office to request services;
- Set up an appointment to meet with an advisor; and
- Provide documentation of their disability to the DSS office (located in Salazar Hall 1049).

Services May Include

- Disability management advising
- Classroom accommodations
- Test taking accommodations
- Alternate media
- Assistive technology

Academic Support Courses

UNIV 102 is an advising and college orientation program for incoming first-time freshmen. It represents a joint effort of the Academic Affairs and Student Affairs divisions aimed at enhancing retention of our freshmen. UNIV 102 consists of a faculty member or a student services professional and a peer advisor. As students make the transition to Sonoma State, one of the most important roles UNIV 102 plays is providing accurate advising to incoming students so they begin their educational career with appropriate coursework and educational and career planning.

UNIV 102 provides the instruction for a three-unit First Year Experience course and the academic advising for assigned freshmen. While the course is not required for graduation, most freshmen will benefit from understanding how to access the various resources on campus, such as the computer network and the Jean and Charles Schulz Information Center, as well as other topics such as:

- The meaning, value, and expectations of a liberal arts college education;
- Problem-solving and decision-making: selection of a college major and a future career choice;
- Navigating the University curriculum: how to graduate in four years;
- Learning how to learn: study skills and success in college; and
- Interpersonal relations and related student lifestyle responsibilities regarding wellness, alcohol and drug use, sexual harassment, and many other important topics.

In addition to offering the opportunity to become oriented to the many services the University has to offer, UNIV 102 is an ideal setting for developing important connections with other students who are new to the University.

During the first year, UNIV 102 contacts include advising, class time (Freshman Seminar), and informal social activities. UNIV 102 ensures that new students have at least one faculty/staff member from Sonoma to guide and advise them through their academic career and help make their University experience a satisfying one.

UNIV 102 members consult with other campus team members to solve problems or help students receive technical assistance when needed. In addition to academic faculty, team members include staff from Admissions and Records, Residence Life, Educational Opportunity Program (EOP), Advising Center, Career Services, Learning Skills Services, and others as appropriate.

International Services

International Services

Salazar Hall 1070

(707) 664-2582

Fax: (707) 664-3130

e-mail: international@sonoma.edu

www.sonoma.edu/is

International Services provides the SSU campus community with a variety of programs, services, and activities related to international education and exchange, including:

- Support services and social programming for matriculated international students in the University and in Sonoma State American Language Institute;
- Visa, legal status, and travel documentation services for nonimmigrant students, faculty, and research scholars;
- Operation of study abroad programming for SSU, including the CSU International Programs; and
- Operation of the National Student Exchange.

See the Admissions section of this catalog for application and general information for international students.

Study Abroad Opportunities and the National Student Exchange

Students who want to get the most from their Sonoma educational experience should try going away! Most people in the world follow the well-worn paths of life, but some students want to explore, and “push the envelope,” to excel, and to extract from their education every bit of opportunity. Study Abroad and National Student Exchange were created for these students.

The California State University International Programs

Developing intercultural communication skills and international understanding among its students is a vital mission of The California State University (CSU). Since its inception in 1963, the CSU International Programs has contributed to this effort by providing qualified students an affordable opportunity to continue their studies abroad for a full academic year. More than 20,000 CSU students have taken advantage of this unique study option.

International Programs participants earn resident academic credit at their CSU campuses while they pursue full-time study at a host university or special study center abroad. The International

Programs serves the needs of students in over 100 designated academic majors. Affiliated with more than 50 recognized universities and institutions of higher education in 18 countries, the International Programs also offers a wide selection of study locales and learning environments.

Australia

Griffith University
Macquarie University
Queensland University of Technology
University of Queensland
University of Western Sydney
Victoria University

Canada

Concordia University (Montréal)

Chile

Pontificia Universidad Católica de Chile (Santiago)

China

Peking University (Beijing)
Shanghai Jiao Tong University (Shanghai)

Denmark

Danish Institute for Study Abroad (international education affiliate of the University of Copenhagen)

France

Institut Catholique de Paris
Université de Provence (Aix-en-Provence)
Universités de Paris I, III, IV, VI, VII, VIII, X, XI, XII, XIII
Université Paris-Est Marne-la-Vallée
Université d'Evry Val d'Essonne
Université de Versailles Saint-Quentin-en-Yvelines

Germany

University of Tübingen and a number of institutions of higher education in the Federal state of Baden-Württemberg

Ghana

University of Ghana, Legon

Israel

Tel Aviv University
The Hebrew University of Jerusalem
University of Haifa

Italy

CSU Study Center (Florence)
Università degli Studi di Firenze
Accademia di Belle Arti Firenze

Japan

Waseda University (Tokyo)
University of Tsukuba

Korea

Yonsei University (Seoul)

Mexico

Instituto Tecnológico y de Estudios Superiores de Monterrey, Campus Querétaro

South Africa

Nelson Mandela Metropolitan University, Port Elizabeth

Spain

Universidad Complutense de Madrid
Universidad de Granada

Sweden

Uppsala University

Taiwan

National Taiwan University (Taipei)
National Tsing Hua University (Hsinchu)

United Kingdom

Bradford University
Bristol University
Hull University
Kingston University
Swansea University

International Programs pays all tuition and administrative costs for participating California resident students to a similar extent that such funds would be expended to support similar costs in California. Participants are responsible for all tuition and program fees, personal costs, such as transportation, room and board, and living expenses. Financial aid, with the exception of Federal Work-Study, is available to qualified students.

To qualify for admission to the International Programs, in most programs students must have upper division or graduate standing at a CSU campus by the time of departure. Students at the sophomore level may, however, participate in the intensive language acquisition programs in Canada, China, France, Germany, Korea, Mexico, Sweden and Taiwan. California Community Colleges transfer students are eligible to apply directly from their community colleges. Students must also possess a current cumulative grade point average of 2.75 or 3.0, depending on the program for which they apply. Some programs also have language study and/or other coursework prerequisites.

Additional information and application materials may be obtained on campus, or by writing to The California State University International Programs, 401 Golden Shore, 6th Floor, Long Beach, California 90802-4210. Visit us on the World Wide Web at www.calstate.edu/ip

Non-CSU Study Abroad

International Services will also provide general assistance to students who wish to participate in a program or attend an institution which is not a partner in the CSU International Programs.

The National Student Exchange

The National Student Exchange is a program that provides opportunities to study through exchange in the United States, Canada, Guam, Puerto Rico and, the U.S. Virgin Islands.

Many opportunities will be available to you when accessing courses and programs from NSE's over 200 member campuses. Think of the adventure, the diversity of people, the culture, and the geography among the 49 states, District of Columbia, 3 territories, and 4 Canadian provinces where NSE has member colleges and universities. Consider the impact this program can have on your personal and academic growth, as well as the implications for your future.

Semester and academic year exchanges are available for sophomores, juniors, and seniors who have and maintain a 2.50 grade point average. Academic courses completed as a National Student Exchange participant are considered residence units at Sonoma State.

Further information and application materials may be obtained at International Services or by visiting www.nse.org.

International Student Services

The international student advisor provides advising to Sonoma's international student population including our F-1 and J-1 status students and scholars. As Primary Designated School Official, our advisor provides consultation and documentation and signs off on many immigration matters, including applications for special work permission, extensions of stay, change of visa status, maintenance of F or J status, passport and visa requirements, replacement of lost documents, travel documentation, transfer of schools, reinstatement for students who have fallen out of F-1 status, and the Practical Training benefit.

International Services also provides help understanding University policies such as the registration process, payment of fees, scholarships, orientation, housing, and required health insurance. Discussion or counseling are available regarding cultural adjustment to the United States, American academic differences, testing, and personal problems. The international student advisor works closely with the International Education Exchange Council (IEEC) student club, which provides a rich array of field trips and social engagements to help students round out their experience in the United States. There are just under 60 international students at SSU and about 70 in our Language Program (see Sonoma State American Language Institute).

New Student Orientation and Family Programs

Salazar Hall 1010

(707) 664-4464

<http://www.sonoma.edu/saem/orientation/>

The mission of the Sonoma State University New Student Orientation and Family Programs is to facilitate the successful transition of new students and their families into the campus community. Through the promotion of the University's academic expectations and support, as well as developmental opportunities, our programs

assist students and their families in feeling engaged and prepared in identifying academically, socially, and culturally as a Seawolf.

Summer Orientation provides the opportunity for first-time freshmen to meet other new students, learn about campus life and services available to them, and interact with student leaders. Also, during Summer Orientation, students receive advising and register for their fall semester courses. Parents and guardians are invited to attend and become informed during the Family Orientation Program that is held simultaneously with the student sessions. Summer Orientation programs are offered typically in June and early July.

New Student Orientations are held each semester for our incoming transfer students. Transfer students have the opportunity to learn how their prior course work will lead to a degree from SSU, meet with a faculty advisor in their department, learn about various campus services and programs, review the registration process, and register for their courses.

Residential Life

Chateau Building

(707) 664-4033

www.sonoma.edu/sas/reslife/

The campus Residential Community provides comfortable, convenient, personalized living accommodations for approximately 3,100 single students. The residential life program is designed to be an important part of the student's overall educational experience by providing academic, recreational, social, and educational opportunities. The mission of department is to provide a learning environment that promotes the academic and personal development of our students. The department values that direct programs, services, resource allocation are: Responsibility, Community, Academic Success, Human Awareness and Diversity and Holistic Development. The professional Residential Life staff are trained as educator/academic advisors. Special living and learning options enhance the students' University experience and involve many faculty in the residential community. Several programs exist within the freshman area and include: Freshman Interest Groups (FIGS) and the Freshman Year Experience (FYE), MOSAIC (Making Our Space an Inclusive Community), and Sauvignon Community COOP. UENGAGE is a living and learning program designed for the continuing residents of Tuscany and Hillside Villages.

The professional and student staff within the Residential Community provide personal support for the individual student in transitioning to the University environment. There is a diverse program of activities to create a sense of belonging in the Residential Community and the University by providing and supporting social, recreational, athletic, and cultural programming. These may include a trip to see a theatre production in San Francisco, attend Giants and A's games, trips to MOMA, Alcatraz, whale watch at the ocean, play on an intramural team, or barbecue with neighbors. Educational programs, provided each month cover typical transition topics; Alcohol/Drug Education, academic success strategies, health and wellness concerns.

The Residential Student Association (RSA), the student government for residents, is an outstanding opportunity to develop leadership skills. RSA is responsible for representing resident concerns to the University administration as well as planning major program events within the residential community. Village Councils also provide opportunities for leadership and involvement in the residential community for even our newest students. Our Residential Life student groups are involved in regional and national organizations, enabling students to expand their skills and abilities.

Multicultural Center

Student Union, First Floor
(707) 664-2710

The Multicultural Center fosters a campus environment of mutual respect and appreciation. The Multicultural Center addresses the particular experiences of traditionally underrepresented students including but not limited to: race, color, religion, national origin, gender, sexual orientation, gender expression, disability.

The learning outcomes for the Multicultural Center are that students will advance their understanding of social justice issues and their multiple complexities, students will receive and develop skills and knowledge necessary for retention and graduation, and identity based student organizations will learn to access educational opportunities and resources to assist them in reaching their mission and serving their members.

The Multicultural Center is a student-centered office that provides programs and services. We are the umbrella home for student organizations that support the success for traditionally underrepresented students. In addition to sponsoring events and activities, the Multicultural Center is a place for students to seek support and referral. There is a study corner, gallery and a comfortable place to come and relax. The Center may be reserved by our affiliated groups for meetings and activities.

Student Health Center

Student Health Center Building
(707) 664-2921

<http://www.sonoma.edu/shc/>

Accredited by the Accreditation Association for Ambulatory Healthcare, Inc.

Sonoma State University maintains a nationally accredited, on-campus Student Health Center (SHC) that provides outpatient primary medical care as well as health education, public health and disease prevention services for regularly enrolled SSU students. The Student Health Center is located along West Redwood Circle, between the Schultz Library/Information Center and Rachel Carson Hall, and East of the Zinfandel dining area of the residence halls. Hours are 8 a.m. to 4:30 p.m. M-F, excluding campus closures and holidays. A limited extended-hours clinic is currently held until 5:30 p.m. on Mondays when academic year classes are in session.

Staffing: The Student Health Center's professional staff includes board certified physicians as well as nurses, nurse practitioners, pharmacists, lab technologist, and X-ray technologist.

Services: The SHC provides quality outpatient medical care for acute and subacute illnesses, injuries and basic mental health concerns. Pharmacy, lab, x-ray, travel and athletic medicine and preventative medical services such as immunizations, Pap smears, contraception, and health education are also provided. While interim and transitional care are offered for medical stabilization and support purposes, continuing comprehensive care is not provided for chronic or complex conditions that may require hospitalization, after hours monitoring, the attention of a medical specialist, or similar interventions that are beyond the scope, staffing or hours of operation of the Student Health Center.

SHC medical visits, health education, and public health services are available at no additional charge to regularly enrolled SSU students who have paid the necessary per semester registration fees. Discounted user fees are in place to cover the acquisition cost of medications, vaccines, specialized diagnostic tests, and certain other supplemental medical supplies. Nominal fees are also charged for pre-employment and pre-participation physicals and for summer services.

Regularly enrolled SSU students who have paid SSU campus registration fees may receive basic medical visit services at other California State University Student Health Centers without additional charge during their regular academic year enrollment. Health insurance is not required to use the Student Health Center. However, personal health insurance is recommended, because students are financially responsible for medical services they receive outside the SHC and from off campus entities. A private insurance carrier that contracts directly with registered CSU students offers a supplemental health insurance policy designed to complement SHC services by covering necessary off campus, after hours, and out of area health care. Contact the SSU Associated Students Office (707 664-2815) or check www.csuhealthlink.com for information.

Confidentiality: SHC medical records and related individually identifiable health information are confidential and are held in a manner consistent with state and federal law as well as national accreditation standards. Parents, family members, University personnel and other individuals who are not the healthcare providers and SHC support staff directly involved in the student's medical care do not have access to SHC medical information without the patient's consent.

Student Health Advisory Committee (SHAC): Opportunities for student involvement and advocacy relevant to campus health issues are available through SHAC and health promotion projects. Those interested in serving on SHAC are encouraged to contact the Student Health Center. Those interested in health promotion projects should contact the SHC health educator.

Testing Services

Salazar Hall 1070

(707) 664-2947

<http://www.sonoma.edu/sas/testing/>

Testing Services provides a variety of services to the campus community designed to assist students in their admission, placement, and graduation requirements. Tests are offered on a regularly scheduled basis. An annual test calendar is included online in the Schedule of Classes and in the Testing Office. Students must pre-register for all tests. For information on all tests offered at SSU, view our website at <http://www.sonoma.edu/sas/testing/>.

Disabled students who require special arrangements should contact Disability Resources at (707) 664-2677 or (TDD) (707) 664-2958 at least one month prior to the test date.

The following are regularly offered through Testing Services:

Undergraduate candidates for admission

- ACT-Residual (SSU only)

Placement tests

- CSU English Placement Test (EPT)
- CSU Entry-Level Math Test (ELM)

Graduate school candidates

- Graduate Record Exam (GRE), Subject Tests only
- Law School Admissions Test (LSAT)

Credential candidates should contact either the Credentials Office, at (707) 664-2832, or the Recruitment and Information Specialist, at (707) 664-2593, for test requirements.

Students interested in graduate work at Sonoma State University must check with their department about specific testing requirements.

Learning Center

(707) 664-2853

<http://www.sonoma.edu/saem/sps>

Departmental Mission

The mission of Learning Center at Sonoma State University is to empower students to succeed in higher education by providing a spectrum of services that promote academic, social, and personal success. The various programs assist University students in achieving and maintaining academic excellence. Programs offer supplemental instruction, grant aid and tutoring. Eligibility varies by program; please call individual offices for information. All programs are free of charge for eligible participants.

Learning Skills Services

(707) 664-2853

www.sonoma.edu/lss

Learning Skills Services (LSS) provides tutoring, advising, study skills, supplemental instruction, and remedial support for 350 eligible low-income, first-generation and disabled University students.

LSS also provides financial literacy as well as graduate school preparation support. LSS is a TRIO Student Support Services federally funded project located in Salazar 1040.

Multilingual Learner Program

(707) 664-2264

www.sonoma.edu/lss

The Multilingual Learner Program (MLL) provides tutoring, mentoring, supplemental instruction, and remedial courses for 140 eligible low-income, first-generation and disabled University students. This program focuses on those with a multilingual background, preparing students to succeed in college level work. SSS is a federally funded TRIO project and is located in the Writing Center.

National Graduate School Achievement Program (NoGAP)

(707) 664-2264

The NoGAP Program assists students in gaining acceptance to and preparing for graduate school. Eligibility is based on a variety of factors and activities include research projects, mentoring, internships, tutoring, advising, travel to conferences, and GRE preparation workshops. The NoGAP program is a federally funded TRIO McNair Scholars project and is located in Salazar 1040.

SSU Tutorial Center

(707) 664-2429

www.sonoma.edu/sas/tutorial

The Tutorial Center provides peer-tutoring services to enrolled SSU students free of charge. Tutoring is by appointment and is available in selected subjects; please call for availability and appointments. In some cases, SSU faculty enhance this service by organizing small group supplemental instruction or study groups led by a Tutor attached to certain courses. The SSU Tutorial Center receives funding from the Associated Students and is located in Salazar 1040.

CSU Early Assessment Program

(707) 664-2938

All 11th-grade students in the state of California can now take the California Standards Test in mathematics and English and, upon completing additional questions and meeting a satisfactory score, will be exempt from taking college placement exams (ELM/EPT) at each CSU campus throughout California. Students are notified of their readiness for college and directed to resources to assist in college preparation. Teacher in-service training is also available. Superintendents, Principals, Counselors, Testing Coordinators, and parents wishing additional information are encouraged to contact the Early Assessment Program (EAP) or visit the website at www.calstate.edu/eap.

Academic Talent Search Program

(707) 664-2395

Academic Talent Search (ATS) is a federally-funded TRIO program designed to motivate and assist 1,050 6th-12th grade students in Sonoma county to prepare for and succeed in postsecondary education. Two-thirds of program participants are from low-income families where neither parent has completed a baccalaureate. Services include outreach workshops conducted at partner school sites, campus tours throughout California, assistance with college and career exploration, and presentations to raise awareness about financial aid and to develop participants' financial literacy. Located in Building 49.

Upward Bound Programs

(707) 664-2428 Upward Bound Sonoma

(707) 664-2428 Upward Bound Math & Science

(707) 664-2428 Upward Bound North

(707) 994-6471 Upward Bound Lake

Upward Bound programs serve pre-college students from low-income and/or first-generation backgrounds who attend targeted high schools in Sonoma, Napa, and Lake Counties. Upward Bound students attend a rigorous Saturday Academy program throughout the academic year augmenting the classes they are taking at their public schools and a six-week Summer/STEM Academy program preparing them for the classes they will be taking in the upcoming school year. During their four-year commitment in Upward Bound, students participate in frequent social and cultural field trips and attend numerous college campus tours. Upward Bound programs provide tutorial and college placement services as well as comprehensive career exploration activities. Upward Bound programs are federally-funded TRIO projects and are located in Building 49.

Writing Center

Schulz Information Center 1103

(707) 664-4401

www.sonoma.edu/writingcenter

The Writing Center offers assistance in writing-related issues to all members of the SSU community, with the primary goal of helping students improve as academic writers. Students can request tutoring help for any writing task at any point in the writing process, from generating ideas to editing for correctness. In addition to one-on-one and group tutorials the Center offers online resources available through our website.

The center also offers in-class workshops for students on writing-related issues and consultations for instructors and academic units on improving writing across the curriculum.

Call or come to the Center to make tutoring appointments or to talk with the administrative staff about other services.

Crisis Advocate

Stevenson Hall 1088

707-664-2155 (phone)

707-664-3636 (fax)

<http://www.sonoma.edu/counselingctr/>

The Crisis Advocate provides confidential advocacy support, victim outreach, coordination of support services, problem-solving, and assistance with decision-making to SSU students who are impacted or victimized by traumatic, disruptive or disturbing life events (i.e., sexual assault, intimate partner violence, stalking, biased related incidents, abusive relationships, hate crimes, etc). The Crisis Advocate supports SSU students through the process of physical, emotional, and financial recovery. This includes:

- An opportunity for students to talk about what happened in a confidential setting;
- Providing information to help students decide on a course of action;
- Help locating resources on and off campus for a variety of needs including counseling, health services, legal assistance, restitution and housing;
- Assist students in developing individualized safety planning for school, home and work;
- Assist in making arrangements with professors regarding missed classes, late assignments, or other course requirements; and
- Coordinate with on campus departments including Police Services, Judicial Affairs, Residential Life, Housing, Admissions and Records, Health Center, SSU Compliance (Title IX Coordinator), etc. to make necessary arrangements and take appropriate actions while advocating on the students behalf.

The Crisis advocate strives to promote the restoration of decision-making and control to survivors by advocating for their rights and honoring their experiences and through education and collaboration, fostering a safe university community that respects the rights and dignity of all.